



TRINITY COLLEGE FOR WOMEN NAMAKKAL
NAAC –SSR CYCLE-I

5.1 Student Support

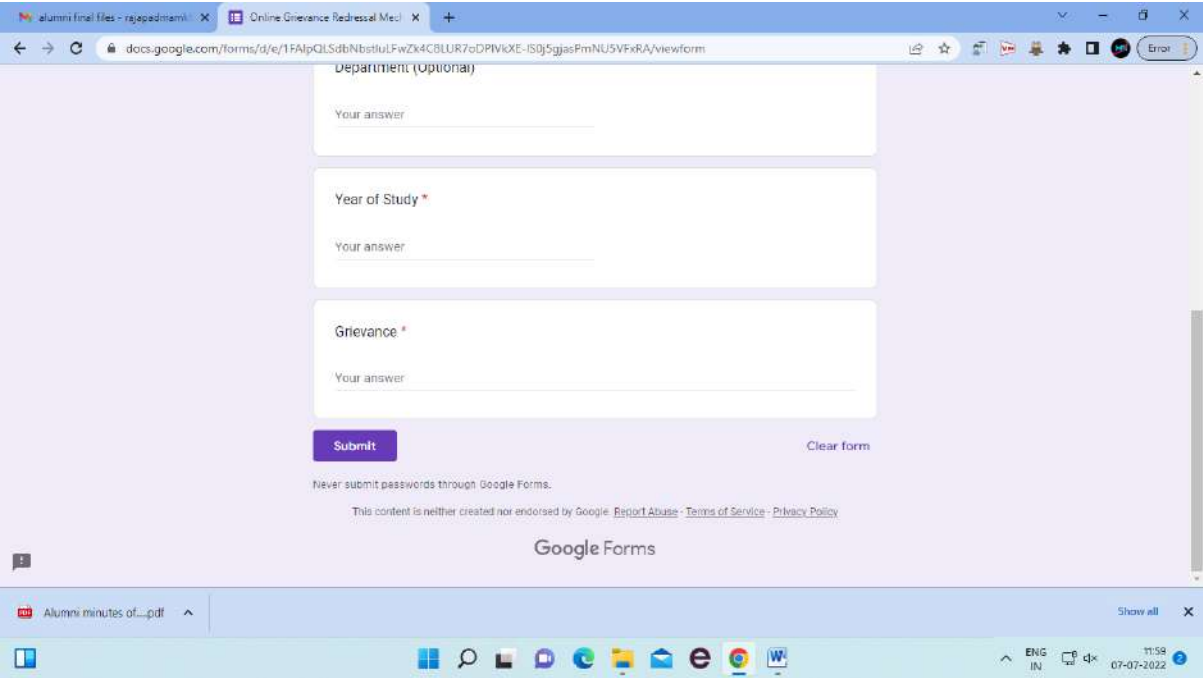
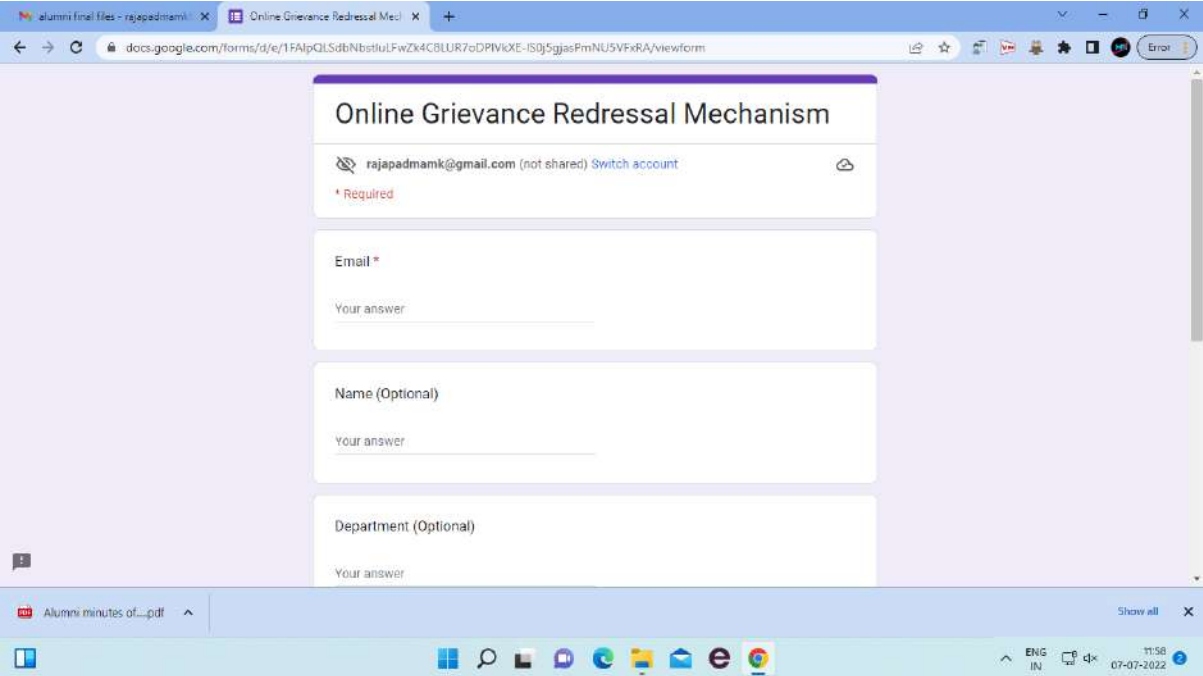
5.1.4 Redressal of Student Grievances

Grievances Redressal Committee

ONLINE GRIEVANCE REDRESSAL MECHANISM

The screenshot displays the website for Trinity College for Women. The browser address bar shows the URL trinitycollegenkl.edu.in. The website header features the college's logo and name, along with social media icons for Facebook, Twitter, YouTube, and Instagram. A navigation menu includes links for HOME, ABOUT US, COURSES, DEPARTMENTS, FACILITIES, NEWS AND EVENTS, EXTENSION ACTIVITIES, PLACEMENT CELL, and ALUMNI. A secondary menu lists IQAC, NAAC, NIRF, DOWNLOADS, and CONTACT US. Promotional banners for 'UNIVERSITY EXAM TIMETABLE JUNE 2022' and 'ADMISSION REGISTRATION' are visible. The 'Online Grievance Redressal Mechanism' link is highlighted with a red rectangular border. Below the navigation is a large video player showing a group of men, including one in a police uniform, standing in front of a banner that reads 'TRINITY COLLEGE FOR WOMEN - NAMAKKAL (Arts & Science) ANNUAL DAY'. The Windows taskbar at the bottom shows the system tray with the date 06-07-2022 and time 15:40.

ONLINE GRIEVANCE REDRESSAL –Google form



GRIEVANCE-ACTION TAKEN REPORT

S.NO	SUGGESTIONS	ACTION TAKEN
1.	Student's demand to increase the Books & Magazines in Library	The management had taken preparatory steps to increase the Books and Magazines
2.	Student's requested to provide English Language Lab	The management had furnished additional systems in the Computer Science Lab with the installation of English Language and Communication Software.
3.	Cafeteria need to be modernized	The management agreed to construct a new modernized cafeteria
4.	Students ask for outstretch the Transport Facilities	The management had discussed with the Transport head and extended the bus route for all the necessary areas
5.	Students expect innovations in Extracurricular Activities	Steps taken to introduce various innovative competitions and to induct number of competitors in the upcoming semesters
6.	Students insist make over additional Placement Opportunities	Initiated additional placement training for the students from other placement cells
7.	Students asked to increase the number of furniture	The Management had supersized number of Fans and water facilities wherever necessary
8.	Students desire to attend the Industrial Visit twice a year	Needed steps were taken to fulfill the students suggestion
9.	Students wish to extend the sports and yoga activities	Sports and yoga hours had extended as 2 hours
10.	Students demand additional Napkin disposers	The management arranged the needs of the students


12/7/22

PRINCIPAL

Principal,
Trinity College for Women (Arts & Science),
Namakkal - 637 002.